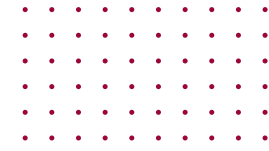


# OUR MISSION STATEMENT

Customer satisfaction, quality, and workplace safety in harmony with environmental protection

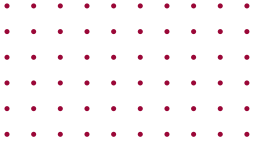




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# A Message from Management

As the management of the DBW Group, we are convinced that we can only successfully grow our companies by ensuring customer and employee satisfaction while taking the interests of all stakeholders into account. That is why we have implemented a management system in accordance with international standards for quality, energy, the environment, and occupational safety, and have had its effectiveness confirmed through the relevant certifications. An integral part of this process is the continuous improvement of the management system. To underscore the importance of this to us, we would like to draw attention to our enduring goals through the following statements.



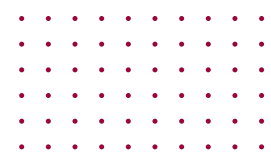
Thomas Esser  
CEO

Thomas Bauer  
CEO

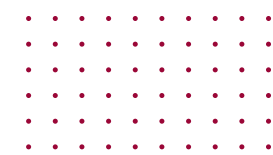


## Our Core Competencies

We are a global developer, manufacturer, and processor of high-quality fiber and metal products for the automotive industry. Many of our high-temperature- and corrosion-resistant products are also used in non-automotive applications.



For over 40 years





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# PARTNERS & MANAGEMENT

01.



## SUPPLIERS & PARTNERS

The quality of our products is also influenced by our suppliers and service providers. We work closely with our suppliers as partners to achieve our shared goals (quality, energy, environment, and safety).

02.



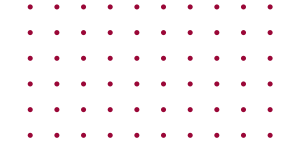
## MANAGEMENT APPROACH

Our management system ensures the highest standards of quality, safety, and environmental protection through efficient processes. In doing so, we consistently take into account opportunities, risks, and the requirements of all stakeholders.



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# QUALITY



## 03.

### CUSTOMER SATISFACTION



Meeting customer requirements and continuously improving our products and services are at the heart of our daily work. Our customers' feedback is important to us—including for services provided under our name in retail and field service. Through effective, process-oriented management systems and collaborative partnerships throughout the entire supply chain, we are committed to preventive action, continuous improvement, and the consistent pursuit of our zero-defect strategy to ensure the highest level of customer satisfaction.

---

# RESPONSIBILITY & SUSTAINABILITY

04.



## EMPLOYEES AND MANAGERS

Our performance depends on our employees. We ensure their satisfaction through employee involvement and open communication, and we support their ongoing professional development. Our managers serve as role models and are committed to our company policies.

05.



## PRIVACY POLICY

The data entrusted to us by our customers and partners, as well as our own expertise, are valuable assets that we take great care to protect. We are committed to complying with all legal data protection requirements and allocate specific resources to ensure compliance.

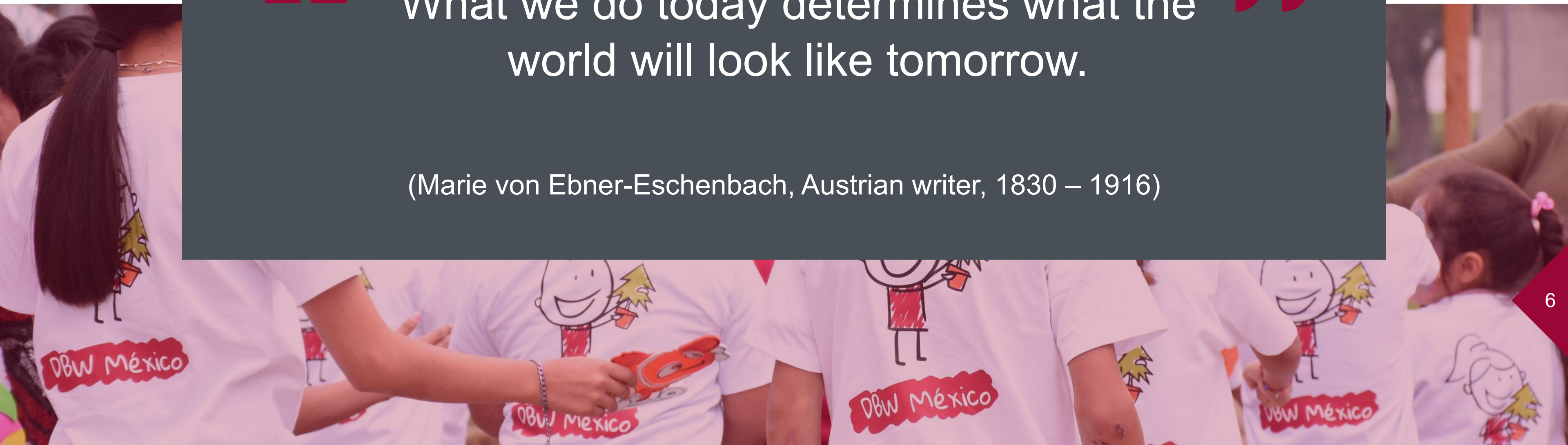
# ENVIRONMENTAL PROTECTION IN PRACTICE

“

What we do today determines what the world will look like tomorrow.

”

(Marie von Ebner-Eschenbach, Austrian writer, 1830 – 1916)



# COMPLIANCE

06.



## LEGAL REQUIREMENTS

DBW is committed to complying with all applicable regulations. To ensure legal compliance, we centrally manage and monitor occupational safety, energy, quality, and environmental matters through our established management system.

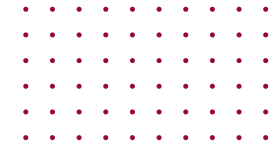
07.



## INTERESTED PARTIES

We take our partners' needs into account in all our processes. We support our local community by collaborating with local organizations, government agencies, and institutions.





# CONTINUOUS OPTIMIZATION

08.



## CONTINUOUS IMPROVEMENT

Our management system ensures the highest standards of quality, safety, and environmental protection through efficient processes. In doing so, we consistently take into account opportunities, risks, and the requirements of all stakeholders. We always make resources and information available to support continuous improvement.

09.



## COMPETITIVENESS

We ensure our long-term business success by providing innovative, high-quality, responsible, resource-efficient, environmentally friendly, and cost-effective solutions for the global market. We strengthen our future competitiveness by implementing measures to improve energy performance.

10.



## TRUST

An open, objective dialogue builds trust and ensures long-term value. Our actions are guided by decency, honesty, fairness, transparency, and a commitment to earning trust through our actions.

# RESPONSIBILITY & SUSTAINABILITY

11.

## SUSTAINABILITY



As part of our ongoing commitment to sustainability, we are dedicated to working with our partners and suppliers to develop products and processes that are smarter, safer, cleaner, and more efficient.

Through appropriate economic sustainability measures and regular monitoring, we ensure that we achieve our long-term goals.

12.

## ENVIRONMENT



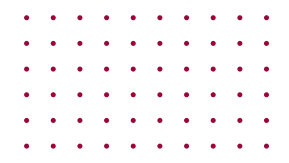
The continued existence of our company is in harmony with environmental protection: we avoid or reduce environmental impacts, lower emissions from our products, and ensure the environmental compatibility of mineral wool through measures such as the RAL quality mark.

13.

## ENERGY



To protect the environment and conserve limited resources, we use energy responsibly. We are constantly improving our environmental footprint by reducing consumption and optimizing the use of energy sources. When procuring energy-intensive products, we consistently prioritize maximum efficiency.



# OCCUPATIONAL SAFETY

14.

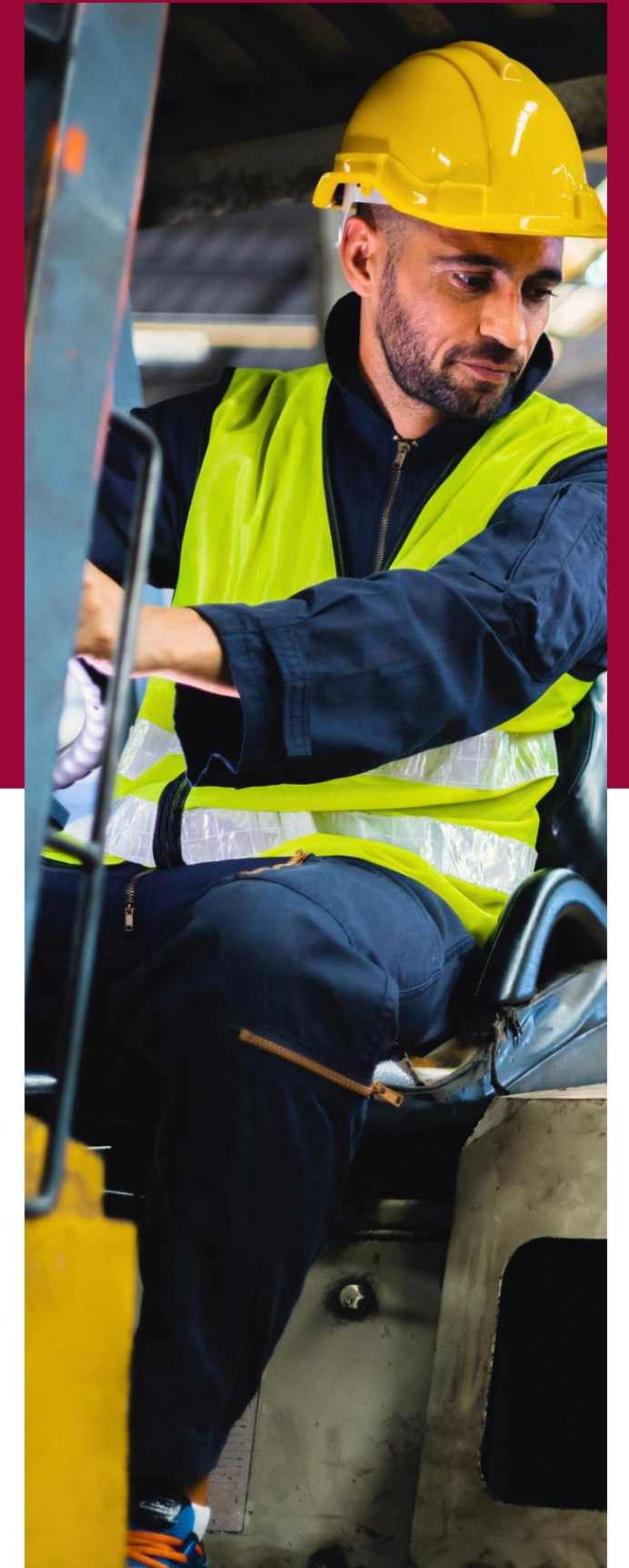
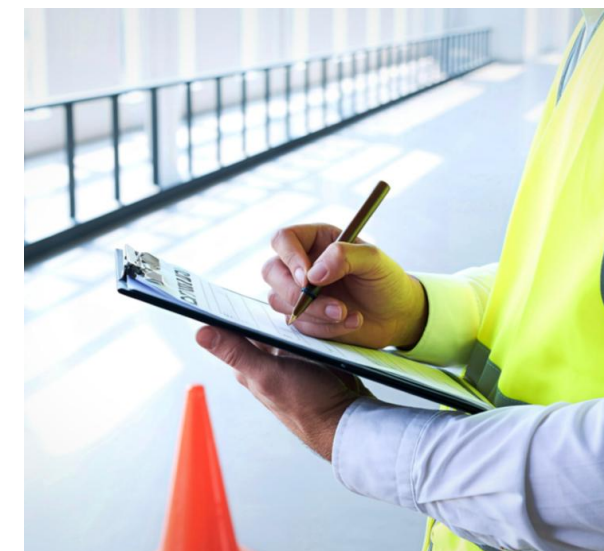
## Occupational Safety



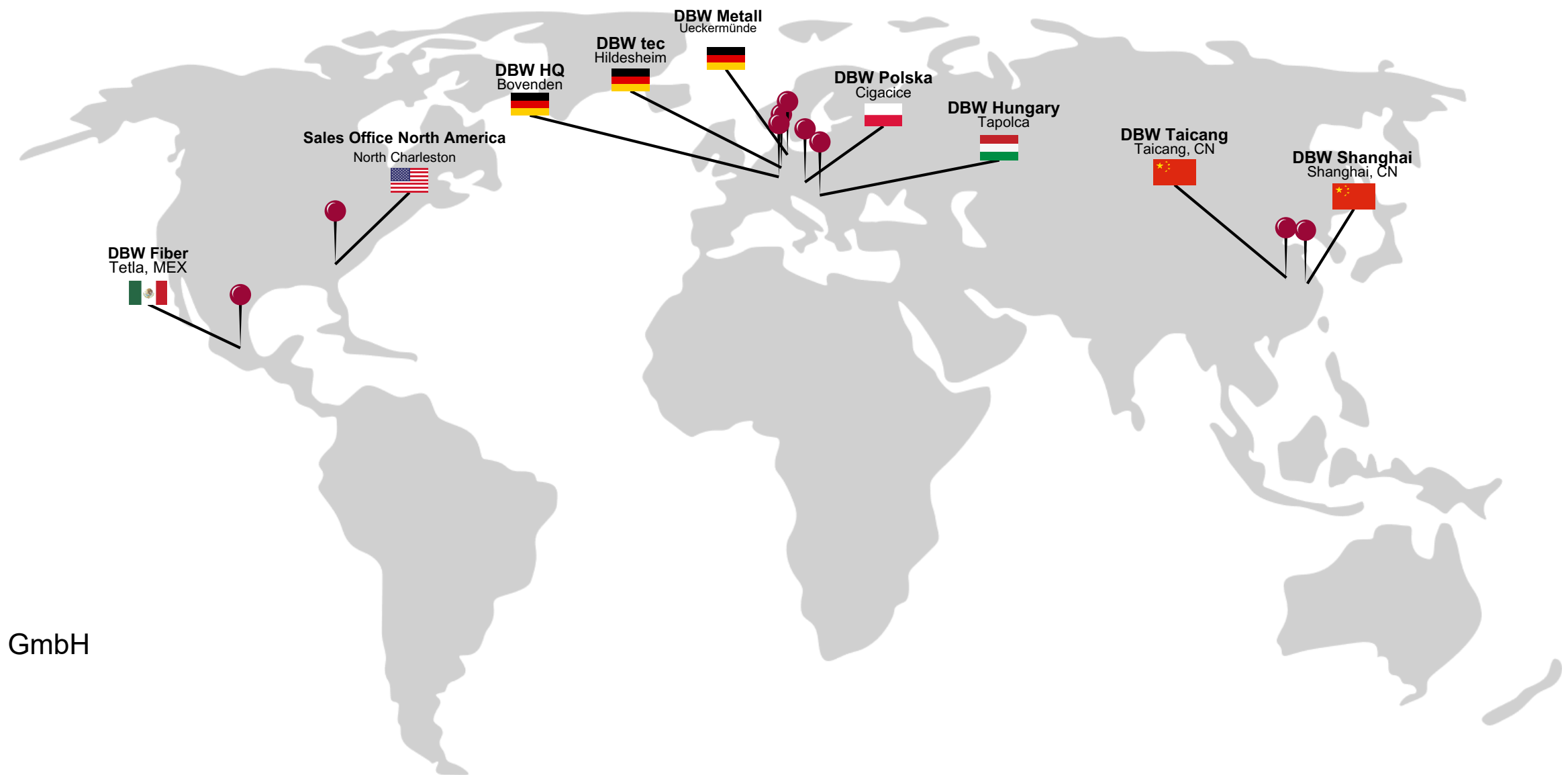
The safety and health of our employees are our top priority and are just as important as our economic success. We provide safe and healthy working conditions to prevent work-related injuries and illnesses. In doing so, we take into account the specific risks and opportunities within our organization.

We comply with all applicable legal and other binding requirements regarding occupational safety and health. Hazards are systematically eliminated and risks are minimized. Our occupational safety and health (OSH) objectives are derived from this policy and are reviewed regularly.

We continuously improve our OSH management system. The active participation and consultation of our employees and their representatives is an essential component of our occupational safety and health program.



# CONTACT



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